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NIRJHOR ANJUM

⚡ *Product, Project, and Operations Management Specialist in the Software and Cloud Technology arena*
⚡ *Expert in Enterprise Solutions, SaaS, eCommerce, EdTech, VAS, FinTech, and eGovernance*
⚡ *Software Researcher* ⚡ *Startup Consultant* ⚡ *Technology Mentor* ⚡ *Career Coach*

- ★ Involved in Programming since 1999, almost 24 years
- ★ Worked in Lead, Head, and Chief positions in the Software industry for more than 11 years
- ★ Served 9 Multinational and 9 Local Companies in Bangladesh, India, and USA
- ★ Successfully Developed and Led 50+ Software projects and 200+ Web projects
- ★ Experienced in 4 Programming Languages, 17 CMS, and 10 Web Frameworks
- ★ Achieved 39 International Vendor Certifications beside MSC in Software Engineering
- ★ Mentored 2,300+ students in Software Development and Project Management
- ★ Columnist in 1 English and 3 Bengali Daily Newspapers
- ★ Published 4 Research Papers in International Journals and currently working on 2 more papers
- ★ Ranked #6,898 out of 9,194 in Bangladesh for Citations by AD Scientific Index 2023
- ★ Received 15 Citations and 1 i10 Index on Google Scholar

WORKING EXPERIENCE - SOFTWARE INDUSTRY (FULL-TIME)

Chief Technology Officer (CTO)

Ollyo LLC (formerly JoomShaper), Ollyo HQ, Dumni, Dhaka, BD

(163 Cr BDT revenue-generating Top 10 software product development company)

- ◆ *Led Research, Development, Innovation, and Maintenance of Software Products, especially - Tutor LMS (70,000+ users), Qubely (10,000+ users), WP Crowdfunding (4,000+ users), and Droip No Code Builder (Beta launched).*
- ◆ *Provided training on Agile Scrum and Implemented Scrum Practice with JIRA and Confluence for all the departments related to Software Products.*
- ◆ *Manage Standard Operating Procedures, Agile Processes, Development Quality, and Security Standards.*
- ◆ *Led 75+ people, including R&D, Software Development, UI Design, QA Test, Tech Support, Pre-sales Product Support, and DevOps teams.*

Jun 2021 – July 2023

www.ollyo.com
www.joomshaper.com
www.themeum.com

Chief Business Officer (CBO)

ADN Telecom Limited, House 11, Road 14, Gulshan 1, Dhaka, BD

(ISO 27001 and ISO 9001 certified, and Public Limited Company of 500+ employees)

- ◆ *Led the company's ITES business lines with innovation and strategy, including Cloud Infrastructure Selling Platform, Digital Marketing, VAS, and Software Development for Big Enterprises and Government.*
- ◆ *Did international technology partnerships, Trained Technical and Pre-sales teams, and Launched products of COMODO, DigiCert, SendInBlue, DocuSign, Comviva, and Twirll for the Corporate client base.*
- ◆ *Led 55+ people, including Software Engineering, Tech Support, Sales, Digital Marketing, Creative Design, and Product Management teams.*

Jan 2020 – Dec 2020

www.adntel.com.bd
www.adndigital.com.bd
www.adndignet.com.bd

Chief Analyst Officer (CAO)

REVE Systems Limited, 94 Dumni, Khilkhet, Purbachal Highway, Dhaka, BD

(CMMI Dev 3, ISO 27001 certified company located in 5 countries with 900+ employees)

- ◆ *Managed and Mentored Software Development, Documentation, and Support teams to serve the leading eGovernance Projects for the Bangladesh Government, particularly for A2i and Bangladesh Computer Council.*
- ◆ *Led Project Management, Key Account Management, Technical Documentation, Project Proposal Writing and Bidding, and Technical Support teams through leadership and mentoring over 100+ employees.*
- ◆ *Notable Projects were (i) Nationwide Billing and Ticketing Software for 4,000+ Government Offices, (ii) Single Citizen-Service Platform to centralize all Government Systems, and (iii) Nationwide Grievance Redress System for Government Services.*

May 2019 – Dec 2019

www.revesoft.com

Head of Engineering and Operations

ADN Telecom Limited, House 11, Road 14, Gulshan 1, Dhaka, BD

(ISO 27001 and ISO 9001 certified, and Public Limited Company of 500+ employees)

- ◆ *Innovated and built an SMS Gateway System, Email Gateway System, Cloud Server Selling Platform, and Software Development Team that brought 17+ Million BDT revenue in 11 months and later earned 50+ Million BDT in the next 3 years.*
- ◆ *Recruited manpower, trained them, constructed teams, and managed R&D, Software Development, Project Management, UI/UX design, and TechOps teams of 25+ employees.*
- ◆ *Trained teams on Agile Scrum, Established Standard Operating Procedures, and Trello for Project Management.*

Nov 2017 – Apr 2019

www.adntel.com.bd

www.adndigital.com.bd

Technical Lead, Development Team

Software Shop Limited (SSL Wireless), New Eskaton Road, Dhaka, BD

(CMMI Dev 3, PCI DSS, ISO 27001 certified largest ITES and FinTech company)

- ◆ *Led 25+ people in Web Development, Software Development, Quality Testing, Project Management, and Documentation Teams to develop 67+ web and software projects for big national and international enterprises, banks, media companies, and government institutions.*
- ◆ *Developed the country's first legal digital music store, eTunes, which received the BRAC-Manthan Digital Innovation Award 2016 and The Manthan Award South Asia 2016-17 in India.*
- ◆ *Developed renowned Changing Diabetic Barometer (CDB) software project for the Diabetics Association of Bangladesh and Novo Nordisk.*
- ◆ *Developed the country's first automated Retirement Benefit Facilitation System for Non-Government Teacher Employee Retirement Benefit Board.*
- ◆ *Introduced the first Laravel and AngularJS framework-based project development practice in the company.*
- ◆ *Trained teams on Agile Scrum, Established Hybrid Agile and Standard Operating Procedures, and Implemented JIRA for Project Management.*

Sep 2013 – Oct 2017

www.sslwireless.com

www.sslcommerz.com

Technical Lead, Software

Banglalion Communications Limited, Gulshan 1, Dhaka, BD

(The largest WiMAX Broadband Internet Company)

- ◆ *Developed CDRizer software to monitor and manage user, usage, BTS, congestion, network performance, downtime, etc., which ran successfully for 8 years with no flaws.*
- ◆ *Developed Event Management and Inventory Management System for the company, which ran successfully.*
- ◆ *Led junior Software Developers to work on the company's projects.*
- ◆ *Worked with Vendors to develop and later take over the company's website projects.*

Jan 2013 – Sep 2013

www.banglalion4g.com

Chief Technical Officer (CTO)

SuperbNexus Limited, Noyatola Rd, Mogbazar, Dhaka 1217, BD
(VM Edu, UK2Group, Central NIC, and eCab accredited Software Company)

Jan 2011 – Dec 2012
www.superbnexus.com
www.xoomserver.com

- ◆ Led 22+ Software and Web Projects for Corporate Clients, including Web Portal, eCommerce, MIS, and Business Automation Software projects.
- ◆ Managed 18+ Technology and Operational team members, especially Recruitment, Team Mentoring, Skill Development, Project Management, Process Management, and Quality of Project Delivery.

Head of Department, Development

GreenHeaven Pvt. Ltd., Panthapath, Dhaka, BD
(A local, faster-growing, and startup IT Enabled Services Company)

Oct 2008 – Dec 2010
www.greenheaven.com.bd

- ◆ Led 15+ in-house and Client Projects, particularly related to Web and Application Development.
- ◆ Launched Web Hosting Selling Platform for Local and Global Markets, which brought 800+ clients within 1.5 years.

Manager, Server and Web Solution

SBS Private Limited, Gulfesha Plaza, Mogbazar, Dhaka, BD
(A US-funded Startup IT Company powered by CircleBangla USA)

Jan 2007 – Apr 2008
www.scanbangla.com

- ◆ Led 10+ Web and Software projects successfully and ensured maintenance and improvement.
- ◆ Deployed and configured Web Server for the organization, implemented cPanel/WHM, and maintained 100+ domains hosted on the Web Server.

Manager, IT Solutions

CSS India, Khardah, West Bengal, IN
(One of the leading, oldest, and local Christian NGOs of West Bengal)

Jan 2004 – Oct 2005
www.cssindia.org

- ◆ Maintained and upgraded the Micro-finance Software of the organization on-demand and extended it with Accounting and Orphanage Management modules later.
- ◆ Developed and maintained the Corporate Web Portal of the organization for the very first time.

WORKING EXPERIENCE - IT TEACHING (PART TIME)

Assistant Professor (Adjunct), CIS Department

Daffodil International University, Dhanmondi Campus, Dhaka, BD
(#1201-1400 QS World Ranked and #401-600 THE Impact Ranked university)

Sep 2021 – Dec 2022
www.diu.edu.bd

- ◆ Mentored 150+ students through Classes, Workshops, Seminars, and Events
- ◆ Took classes on Web Engineering, Database, and Project Management
- ◆ Supervised the final-year students on their Projects and Thesis Papers

Faculty Head & Consultant

PeopleNTech Institute of Information Technology, Green Road, Dhaka, BD
(19 Years Old Multinational IT Institute that placed 13K+ students in stable jobs)

Oct 2014 – Dec 2022
www.piit.us
www.peoplentech.com.bd

- ◆ Mentored 1500+ students through Classes, Workshops, Seminars, and Events
- ◆ Took classes on Web Development, Software Development, Project Management
- ◆ Advising on Curriculum and Training Program Improvement, Job Placement

Senior Faculty, Web Technology

CSL Training Institute, IBAIS University Campus, Dhanmondi, Dhaka, BD
(One of the renowned and growing IT Training Institute in Bangladesh)

Jan 2013 – Sep 2014
www.csltraining.com

- ◆ Mentored 400+ students through Classes, Workshops, Seminars, and Events
- ◆ Prepared Course Curriculum for Web Technology Courses
- ◆ Took Class, Workshop, and Seminars to promote new Batches

Course Coordinator

VAV Training Institute, Madina Tower, DIT Road, Dhaka, BD
(One of the oldest IT Training Institute in Bangladesh)

Jan 2011 – Dec 2012
www.vavtraining.com.bd

- ◆ Mentored 250+ students through Classes, Workshops, Seminars, and Events
- ◆ Prepared Course Curriculum for own courses.
- ◆ Taught courses like Graphics Design, Web Design, CMS Development, etc.

WORKING EXPERIENCE - IT CONSULTANCY (PART-TIME)

Chief Consultant

WebX Global Limited, 463, Lane 8, Baridhara DOHS, Dhaka, BD
(A Dubai-funded Startup eCommerce SaaS Company in Bangladesh)

Nov 2021 – Sep 2022
www.webxglobal.xyz

- ◆ Led the Architecture Design and Development of the eCommerce SaaS Platform.
- ◆ Guided to ensure the launching of the Software as a Service (SaaS) Product.

Chief Technology Advisor (CTA)

RMDG Global Limited, House 62, Road 7A, Block H, Banani, Dhaka, BD
(A sister-concern Startup Venture of an Australian Company)

Jan 2020 – Dec 2020
www.rmdg.com.au

- ◆ Led the Architecture Design and Development of the Educational Software Solution.
- ◆ Guided to ensure smooth operation of the Software as a Service (SaaS) Product.

Chief Advisor, SaaS Development

ArahanTek Limited, House 22, Road 10, Gulshan 1, Dhaka, BD
(A sister-concern Startup Venture of an Australian Company)

Jan 2017 – Dec 2017
www.arahantek.com

- ◆ Led the Company's Research, Planning, and Development of SaaS Solutions.
- ◆ The notable projects include (i) a School Management System, (ii) an Easy Invoicing System, and (iii) a Law Firm Automation System.

Consultant, IT

Community Legal Service, Gulshan 2, Dhaka, BD
(ISO 9001, ISO 14001, OHSAS 18001, LEED and BBB accredited intl. organization)

Feb 2016 – Jun 2016
www.communitylegalservice.org

- ◆ Reviewed Tender Proposals, Selected Vendors, and Assessed Developments.

SOCIAL ACTIVITY AND ATTACHMENT (REMARKABLE ONLY)

Co-Chairman, Digital Infrastructure and Security

E-commerce Association of Bangladesh, H: 4, Block: B, Rd: 23/A, Banani, Dhaka, BD
(The only Government-authorized Association that works with the eCommerce Sector)

Jan 2023 – Present
www.e-cab.net

- ◆ Advising Entrepreneurs on the usage of stable Digital Infrastructure and Security.
- ◆ Arranging Events, Training Sessions, Workshops, Seminars, and other related Activities

Lifetime Member**Bangladesh Computer Society**, 164 Hatirpool, Dhaka, BD*(The largest IT Professional Organization in Bangladesh, established in 1972)*

- ◆ *Participating in and supporting different Programs, Events, Workshops, and Seminars.*
- ◆ *Mentoring and motivating young members in Career Development in ICT.*

Jun 2021 – Present

www.bcsbd.org.bd**Fellow Member****CTO Forum**, 4-B, 68-69, Concept Tower, Green Road, Dhanmondi, Dhaka, BD*(One of the fast-growing Senior IT Professional Organizations in Bangladesh)*

- ◆ *Participating in and supporting different Programs, Events, Workshops, and Seminars.*

Nov 2021 – Present

www.ctoformbd.org**Advisor****Digital Economy Development Forum**, 44/F/7, West Panthapath, Dhaka 1215, BD*(One of the fast-growing Senior IT Professional Organizations in Bangladesh)*

- ◆ *Participating in and supporting different Programs, Events, Workshops, and Seminars.*
- ◆ *Mentoring and motivating young members in Career Development in ICT.*

Nov 2021 – Present

www.dedf.org**Vice Chairman, Digital Services****E-commerce Association of Bangladesh**, 29, Road 6, Dhanmondi, Dhaka*(The only Government-authorized Association that works with the eCommerce Sector)*

- ◆ *Advised and Mentored Entrepreneurs on the usage of Emerging Digital Services.*
- ◆ *Arranged Events, Training Sessions, Workshops, Seminars, and other related Activities.*

Jan 2020 – Jun 2022

www.e-cab.net**AFFILIATION AND MEMBERSHIP** (REMARKABLE ONLY)**Authorized Training Partner & Trainer****VMedu Incorporate, USA**, 12725 W Indian School Rd, AZ 85392, USA

- ◆ *Provide Training on Agile, Scrum, Six Sigma, Sales and Marketing*

Jan 2017 – Present

www.vmedu.com**Member****Project Management Institute**, Newtown Square, PA 19073, USA

- ◆ *Participate and Support the Events and Activities of the Organization*

Dec 2020 – Present

www.pmi.org**Member****Computer Science Teachers Association**, Chicago, Illinois 60604, USA

- ◆ *Participate and Support the Events and Activities of the Organization*

Jan 2015 – Present

www.csteachers.org**Member****EC Council**, 2502 North Rocky Point DR Tampa, FL 33607

- ◆ *Participate and Support the Events and Activities of the Organization*

Dec 2018 – Nov 2021

www.eccouncil.org**Member****Interaction Design Foundation**, 201, Tranbjerg, Central Jutland, DK

- ◆ *Participate and Support the Events and Activities of the Organization*

Jan 2019 – Dec 2019

www.interaction-design.org

RESEARCH PAPER AND PUBLICATIONS (PEER-REVIEWED)

Anjum, N., Kabir, A. (2019). Introducing Refined Agile Model (RAM) in the Context of Bangladesh's Software Development Environment Concentrating on the Improvement of Requirement Engineering Process. *International Journal of Software Engineering & Applications (IJSEA)*, 10 (4). doi: 10.5121/ijsea.2019.10402

Anjum N., Alam, S. (2019). A Comparative Analysis on Widely used Web Frameworks to Choose the Requirement based Development Technology. *International Advanced Research Journal in Science, Engineering and Technology (IARJSET)*, 6 (9). doi: 10.17148/IARJSET.2019.6902

Anjum N., Sarker, M., Ahmed S. I. (2019). Evaluation of Web Usability Requirement Model and Web UI Components. *International Journal of Advanced Research in Computer Science and Software Engineering (IJARCSSE)*, 9 (6). Retrieved from: <https://www.ijarcsse.com/>

Anjum, N., Islam, R. (2013). Security Application for Smart Phones and other Mobile Devices. *International Conference on Informatics, Electronics & Vision (ICIEV)*. Retrieved from: <http://cennser.org/ICIEV13/>

Anjum, N., Chowdhury, R. (In Progress). Proposing a Framework for Protecting the Personal Data that are widely used on the Internet by Website Users.

Anjum N., (In Progress) Proposing a Framework for Collecting Software Project Requirements from Non-technical Customers in an Effective Way.

NEWSPAPER ARTICLES (REMARKABLE ONLY)

Anjum, N. (2019, June 14). An IT entrepreneur's guide to success. *The Daily Dhaka Tribune*. Retrieved from: <http://www.dhakatribune.com>.

Anjum, N. (2019, September 07). Strategies to Succeed in IT Business. *The BanglaNews24*. Retrieved from: <https://banglanews24.com>

Anjum, N. (2016, February 16). 8 ways to ace e-Commerce. *The Daily Dhaka Tribune*. Retrieved from: <http://www.dhakatribune.com>.

Anjum, N. (2016, September 26). Ways to be successful in E-commerce business. *The Daily BanglaNews24*. Retrieved from: <http://banglanews24.com>.

Anjum, N. (2017, August 06). What to learn for better career and job opportunities in the IT sector. *The Channeli Online*. Retrieved from: <http://www.channelionline.com>.

INTERNATIONAL VENDOR CERTIFICATIONS (WITH INSTITUTE NAME AND LICENSE NO)

Project Management Professional (PMP)	Project Management Institute	2929550
PRINCE2® Practitioner Certification (P2)	AXELOS	9980037561767780
PRINCE2® Foundation Certification (P1)	AXELOS	6156046
ITIL® IT Service Management Certification (ITIL)	AXELOS	9980037561767780
Certified Ethical Hacker (CEH)	EC Council™	ECC2435178096
Zend Certified Engineer (ZCE)	Rogue Wave Software Inc.	345244465

Microsoft Certified Solutions Developer (MCSD)	Microsoft	H028-4934
Microsoft Certified Solutions Associate (MCSA)	Microsoft	G976-7775
Microsoft Certified Professional (MCP)	Microsoft	G976-0340
Certified Entry Level Python Programmer (PCEP)	Python Institute	HQZI.LQdk.m3W0
AWS Certified Solution Architect Associate (SSA)	Amazon	C63KX7L1XN4QQHC2
Cisco Certified Network Associate – R&S (CCNA)	CISCO	437094169696JLAF
Certified DevOps Project Manager™ (DevOps-PM)	International DevOps Certification Academy™	38804127773270
Software Test Manager™ (ASTMC)	International Software Test Institute™	41887242262251
Accredited Project Manager™ (APRM)	International Organization for Project Management™	25672905972227
Accredited Project Requirements Analyst™ (APRA)	International Organization for Project Management™	9104582410771
Scrum Trainer Accredited Certification™ (STAC)	International Scrum Institute™	56696148066781
Scrum Master Accredited Certification™ (SMAC)	International Scrum Institute™	5427832840476
Agile Master Certified™ (SAMC)	SCRUMstudy™	600175
SCRUMstudy Certified Trainer™ (SCT)	SCRUMstudy™	20150290
Scrum Product Owner Certified™ (SPOC)	SCRUMstudy™	596174
Scaled Scrum Master Certified™ (SSMC)	SCRUMstudy™	773704
Scrum Master Certified™ (SMC)	SCRUMstudy™	591410
Scrum Developer Certified™ (SDC)	SCRUMstudy™	594185
Lean Six Sigma Black Belt Professional™ (LSSBB)	6SigmaStudy™	700078
Lean Six Sigma Green Belt Professional™ (LSSGB)	6SigmaStudy™	700007
Six Sigma Black Belt Professional™ (SSBB)	6SigmaStudy™	665215
Six Sigma Green Belt Professional™ (SSGB)	6SigmaStudy™	636434
Certified Marketing Strategy Professional™ (SCMR-P)	SMstudy®	598039
Certified Corporate Sales Professional™ (SCCS-P)	SMstudy®	598918
Scrum Fundamental Certified™ (SFC)	SCRUMstudy™	589527
Six Sigma Yellow Belt Professional™ (SSYB)	6SigmaStudy™	583981

IBM Cloud Essentials (IBMCE)	IBM	sv4BL6SG
IBM Blockchain Essentials (IBMBE)	IBM	GujQudOd
Certified Digital Marketing Associate™ (SCDM-A)	SMstudy®	583338
Certified Marketing Research Associate™ (SCMR-A)	SMstudy®	583183
Certified Negotiation Associate™ (NCN-A)	NGstudy™	582401
Certified Corporate Sales Associate™ (SCCS-A)	SMstudy®	583182
Mobile Sales Certification	Google	10171710
Digital Sales	Google	10171707
International English Language Testing System (IELTS)	British Council	18BD016467ANJN001A
Duolingo English Test	Duolingo	N/R

PROFESSIONAL TRAINING AND COURSES (WITH INSTITUTE NAME AND DURATION)

Project Management Professional (PMP)	IBCS PRiMAX	1 Months
Java Spring Framework	New Horizons	3 Months
Development in Java EE	IBCS PRiMAX	3 Months
ASP.NET C# and SQL Server	IBCS PRiMAX	3 Months
Microsoft Certified Technology Specialist (70-562)	New Horizons CLC	3 Months
Microsoft Certified Technology Specialist (70-515)	Continuing Education Center, AIUB	3 Months
Certified Ethical Hacker (CEH)	Cloud Systems Limited	1 Month
Zend Certified Engineer	IBCS PRiMAX	6 Months
Cisco Certified Network Associate (R&S)	Continuing Education Center, AIUB	4 Months
Certified Scrum Master (CSM)	PMAspire	1 Week
CompTIA A+	American International University Bangladesh	4 Months
Diploma in Financial Management	International Business Management Institute	2 Months
Certified Information System Auditor (CISA)	Global Skills Development Agency	12.5 Hours
Payment Card Industry (PCI) Professional Certification	Udemy Inc.	3.5 Hours

EDUCATION

Doctor of Information Technology

Trine University, USA / www.trine.edu

(#600 Times Higher Education US College Ranked university)

*4 Yr. Program / 2027
(Ongoing)*

Doctor of Business Administration

Collège De Paris, France / www.collegedeparis.fr

(AACSB member and BGA-accredited university)

*3 Yr. Program / 2026
(Appeared)*

MSc in Computer Science (major in Software Engineering)

American International University, Bangladesh / www.aiub.edu

(#651-700 QS Asia World Ranked and #101-200 WURI Ranked university)

*2 Yr. Program
Average 85% Marks*

BSc in Computer Information System

American International University, Bangladesh / www.aiub.edu

(#651-700 QS Asia World Ranked and #101-200 WURI Ranked university)

*4 Yr. Program
Average 81% Marks*

AWARD, RECOGNITION AND MEDIA EXPOSURES

- ◆ **Hall of Fame Award** in the year 2021 by **AIUB Alumni Association** for notable contribution to the IT Sector of Bangladesh as an AIUBian.
- ◆ **DhakaTribune** featured **Nirjhor Anjum** and his work and **took his interview** on 03 June 2023 about how people can build a successful career in the IT sector.
- ◆ **BDNews24** featured **Nirjhor Anjum's success in launching ADN Servers** on 18 February 2023, the cloud server and server-related service selling automated platform for ADN Telecom (Public) Limited.
- ◆ **Banglanews24** featured **Nirjhor Anjum's contribution** via an institute twice regarding **his contribution to the IT education sector**, once on 26 April 2015 and again on 21 May 2015.
- ◆ **Received Chancellor's Scholarship** to pursue the MBA in Project Management at Washington University of Science and Technology.

REFERENCES

If required, references shall be provided based on request.